

WEST OF ENGLAND CENTRE FOR INCLUSIVE LIVING RECEIVES SUPPORT IN MEETING INCOMING DEMAND FOR THEIR SERVICES

THE IMPACT

WECIL (West of England Centre for Inclusive Living) has received crucial support from 180 Degrees Consulting in finding solutions to responding to repetitive incoming demand, enabling WECIL to increase their capacity for work on more complex support cases.

"[the support from 180 DC was] a major contributor to our success in gaining funding for implementation of AI the following year."



THE STORY

WECIL is a key provider of services designed specifically for Disabled people, with a focus on promoting their ability to lead independent lives, thus creating a more inclusive society. Seeing as they provide a service for all disabled people, no matter their background or personal needs, WECIL were seeking ways of creating capacity for deeper work on more complex support cases. Through AskingBristol, they were matched with 180 Degrees Consulting Bristol, who studied the nature of the incoming demand for services and presented WECIL with a report detailing multiple options. From this, WECIL gained a deeper understanding of the complexities of the issue, which was a major contributor in enabling them to gain funding for the implementation of an AI solution. WECIL is now able to better respond to the demand for their services that provide essential support for Disabled people across the region.

"The development of our own understanding as a result of the project, along with the thorough report produced by 180DC were a major contributor to our success in gaining funding for implementation of AI the following year."

"The expertise and professionalism of the 180DC team made them a pleasure for all at WECIL to work with and their solutions were delivered on time, with WECIL team members' understanding of the issues developed in pace with the support received."

– Dominic Ellison, Chief Executive, WECIL

"WECIL is a fantastic organization, and it was a pleasure to work with them! Their willingness to adopt new technologies and explore novel ways to support people is a perfect example for well-executed change management."

– Hendrik Eichorn, Consultant, 180DC Bristol



WECIL is an award winning, Disabled People's Organisation dedicated to supporting independent living to create a more inclusive society. We provide a range of holistic services for anyone who identifies as being a Disabled person or has a long-term health condition.

<https://wecil.org.uk>



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180 Degrees Consulting is the world's largest consultancy for non-profits and social enterprises. They provide high-quality consulting services to social impact organisations so they can improve and expand their services.

<https://180dc.org/>

